

CLERK III

DEFINITION

Under supervision, to perform increasingly varied and responsible clerical duties and related work as required. Work methods in this classification normally require a considerable degree of independent judgment in interpreting, applying and revising procedures and precedents to a variety of situations. Incorrect decisions may have serious consequences. Reports may be prepared from standard source documents, but often are prepared from a variety of rough drafts and/or multiple sources where knowledge of complex layouts and designs is required. Employees in this class may have a great deal of contact with the public and employees of other units in seeking and giving out information where specific and detailed knowledge of departmental policy and procedures is required. A general knowledge of other departments and their record keeping systems is usually required. There is no formal direct line supervision over others but employees at this level normally assist in training, monitoring and assigning work to others.

EXAMPLES OF DUTIES

Processes complex reports, correspondence, bills, vouchers, dockets, receipts, schedules, narratives, charts, tables, minutes, requisitions, notices, and statistical data; reproduces multiple copies of work; collects, checks, tabulates and formats statistical and financial data; issues licenses and permits, and writes receipts for fees; classifies and posts a variety of information; accepts applications; checks books and other materials in and out; stores and issues supplies; greets visitors and the general public, answering inquiries or referring to the proper official; makes appointments and travel arrangements; audits, balances, and checks payrolls, purchase orders, and claims; compiles figures on expenditures; maintains inventory records; maintains complex files; gathers information on a variety of subjects and compiles complicated financial, statistical, activity, and legal reports; may train, assign, and monitor the work of other employees performing clerical tasks.

EMPLOYMENT STANDARDS

Education and Experience: Any combination of training and experience equivalent to two years of increasing varied and complex clerical experience. For some positions, preference will be given for experience with processing and indexing legal records and with following procedures as prescribed by state statute relating to those records. General computer, data entry and bookkeeping experience is preferred. For some positions, preference will be given for experience or education in creating and editing library bibliographic records.

Knowledge, Skills and Abilities: Knowledge of modern office procedures and practices; effective oral and written communication skills; ability to spell and to use correct grammar; ability to make arithmetic calculations with speed and accuracy; ability to gather and organize information from a variety of sources; ability to evaluate and devise work methods to improve efficiency or meet new requirements; ability to interpret complex guidelines; ability to operate standard office machines including electronic data processing equipment; ability to establish and maintain effective relationships with the public.