

DRAFT

DANE COUNTY BOARD OF SUPERVISORS  
MINUTES OF THE PUBLIC SAFETY COMMUNICATIONS CENTER BOARD  
Meeting of, April 21st, 2010

The Public Safety Communications Center Board met at the City County Building, Room 321 in Madison, Wisconsin, on, Wednesday April 21st, 2010 at 1:00 p.m.

MEMBERS PRESENT: Chief Dep. Boylan, Capt. Gloede, Asst. Chief Knudtson, Keith Lippert, Lt. Strasburg, Ald. Skidmore, Ald. Freund, Chief Hillebrand, Chief Bloom, Rich Beadles, Dave Janda, Chief Henze

EXCUSED: Div. Chief Kinkade

ABSENT:

OTHERS PRESENT: John Dejung (PSC), Gary Bell (PSC), Rich McVicar (PSC), Tammy Johnson (PSC), Rick Krueger, and Joel Plant

1. Call to Order. Boylan called the meeting to order at 1pm.
2. Public Comment - Items not on the agenda. Boylan recognized Communicator Thomas J Prochaska (Pud) as Dispatcher of the Year Statewide. Dejung stated this is a statewide award as a combination of APCO/NENA. Dejung also stated Tom goes above and beyond his job and in training new communicators as well. Boylan and the Center Board recognized he is a vital member of the 911 Center. Boylan also thanked Sup. Kostelic who is no longer on the Center Board.
3. Approval of Minutes. Motion by Skidmore to approve March, 2010 minutes. Seconded by Hillebrand.
4. Director's Report. See attached handouts.
5. Operating Practices Committee. Strasburg stated they are continuing to review 2.3.3. Process ongoing as well for LEP recommendations as research continues. Next meeting is May 12<sup>th</sup>.
6. Technology Committee. Janda stated there is a joint meeting with Operating Practices on April 23<sup>rd</sup> to discuss DANECOM and possible alternatives to the project.
7. Communications Interoperability Governance Steering Committee Report. Gloede repeated the joint meeting with this committee as well as Technology Committee on April 23<sup>rd</sup>.
8. Discussion and Possible Action on Law Enforcement Protocol, Update. Strasburg stated this is a work in progress. They have already attended live demonstrations of Power Phone, ProQA. Next meeting is scheduled for April 26<sup>th</sup> with Priority Dispatch and a possible home grown outlet used by Portland, OR. APCO/MEDS has yet to be scheduled. Striving for May deadline to have a possible recommendation.
9. Discussion and Possible Action on Auto Attendant Implementation. Joel Plant of the Mayor's Office addressed the lawsuit issues. He stated two months ago the city filed suit on the county on who has the authority to establish operating practices of the 911 Center Board. There were two arenas to this issue. First being the implementation of Auto Attendant. Second being Madison Police Parking issue. The threshold was met on the parking issue but not the auto attendant issue. Center Board must give authority to the Center Board to start auto attendant. Plant stated the city does not want to turn auto attendant off, but did state the Center Board still needs to approve it. Motion to move approval by Skidmore. Seconded by Gloede with three amendments. First being the issue of Madison Parking is no longer isolated, this is included in the handling of calls by the 911 Center within auto attendant. Second, would like to see an audit done of the auto attendant, possibly monthly to get a further breakdown of numbers and explanations of calls as well as to see the effectiveness of the system. Third, continued public education of this issue. Chief Henze also stated for the record, neither himself nor the Chiefs of Police Association ever opposed Auto Attendant, just the implementation process. He stated we

could learn from this experience, and in the future when there is a major project, to have an implementation process in place.

10. Discussion and Possible Action on Policy and Procedure 2.3.3 Services Document Agreement/Update. Strasburg stated Operating Practices is still working on this. Freund asked for a breakdown of any changes on a fiscal impact this may have.
11. Discussion and Possible Action on Policy and Procedure 1.0231 (formerly known as 2.3.3 addendum C). Motion by Gloede to add items into the document for discussion. Seconded by Skidmore for discussion. Discussion that others still need to review this document and whether or not this is a user agency review or Center Board review. Dejung stated he has not had any requests for changes so far. Motion by Skidmore to defer to May meeting. Seconded by Gloede with discussion. Gloede stated this document needs Center Board approval. Boylan stated this is not a policy change and that is requests come in, possibly a report can be run and reported on. Motion by Gloede to defer one month for Chief Henze's agency to review. Seconded by Hillebrand. Motion passes.
12. Discussion and Possible Action on 311 Nonemergency Call Taking System. Gloede stated either the Center Board or another committee should be appointed to focus on this project and start research. Seconded by Skidmore. Dejung stated this is a very large undertaking. Joel Plantz, City of Madison Mayor's Office noted the Mayor is very supportive of a 311 center. Boylan suggested due to new seats being taken on the County Board Supervisor level that the City and County Boards share information. Discussion should really start at the County Board level not Center Board to see if they support. Gloede withdraws motion, instead adding the 311 Center as a standing monthly discussion at Center Board.
13. Discussion and Possible Action on DANECOM Radio Project. Operating Practices is currently working on this. Gloede asked for alternate options if this project is not seen thru. Would like to see all options presented at the April 23<sup>rd</sup>, 2010 meeting.
14. Old Business. Henze asked how a copy of the court decision could be obtained. This information could be of possible help at future Center Board meetings as who has authority over certain decisions.
15. New Business. None.
16. Other Business as Authorized By Law. None.
17. The next regular meeting of the Public Safety Communications Center Board will be held on Wednesday, May 19<sup>th</sup>, 2010 at 1:00pm, City County Building.
18. Adjournment. Henze moved to adjourn. Seconded by Freund. Meeting adjourned at 3:02pm.

Respectfully submitted, Tammy Johnson, Recorder.

Note: These minutes are the notes of the recorder and are subject to change at a subsequent meeting of the Board