

**DANE COUNTY BOARD OF SUPERVISORS**  
**MINUTES OF THE PUBLIC SAFETY COMMUNICATIONS CENTER BOARD**  
Meeting of September 16<sup>th</sup>, 2009

The Public Safety Communications Center Board met at the Madison Police Department, East Police District, in Madison, Wisconsin, on September 16<sup>th</sup>, 2009 at 1:00 p.m.

**MEMBERS PRESENT:** Chief Dep. Boylan, Capt. Gloede, Chief Amesqua, Asst. Chief Dirienzo, Div. Chief Duppler, Sup. Kostelic, Ald. Freund, Rich Beadles, Keith Lippert and Lt. Strasburg

**EXCUSED:** Chief Hillebrand and Chief Coughlin

**ABSENT:** Chief Bloom and Ald. Skidmore

**OTHERS PRESENT:** John Dejung (PSC), Gary Bell (PSC), Tammy Johnson (PSC), Josh Wescott (Co Exec's Office) and Joel Plant (City of Madison Mayor's Office)

1. Call to Order. Chief Deputy Boylan called the meeting to order at 1:00pm.
2. Public Comment. Gloede stated from a City of Madison standpoint, the elimination of the phone interconnect 800MHZ system as it relates to the radio project is a non negotiable item as the City of Madison will not give this up. This feature allows access to make phone calls on the radio system.
3. Approval of Minutes. Motion by Beadles, seconded by Dirienzo for approval of the August 19<sup>th</sup>, 2009 minutes
4. Director's Report. 10 new Communicators started on Monday, September 14. New communicators will be on the floor and ready to go by January 2010. Cad Analyst position has been approved, interviews being held Monday, September 21, 2009, six will be interviewed. Remodel of the center could possibly be back on track to start January 2010. Overtime for supervisors is being pursued, as they are not able to flex their hours like other departments. Auto attendant is being pursued to help decrease call volume and scripts are being worked on at this time for how the system would operate. Gloede would like to see a roll out of this before this goes live for input as well as policy and procedure on this. Goal for this is fourth quarter. PSA announcements are a way to let the communities know of this change. Power Phone was a possible contender for priority dispatch yet they did not wish to respond. They do have three-fold software and Chief Deputy Boylan stated it might be good to check into the entire package of this rather than move forward with Priority Dispatch, as Power Phone could very well be a viable source. Radio system briefings have begun. Letters from the County Executive, Center Board Chair as well as PSC Director Dejung to municipalities. Questions are starting to come back and soon the letter of intent will be distributed.
5. Operating Practices Committee. Strasburg stated they met the day after the Blooming Grove bank robbery of which the 911 Center including dispatcher Tom Prochaska did an exceptional job.
6. Technology Committee. Janda stated at the August 21<sup>st</sup> meeting there were many updates on projects and only new action is Keith Lippert is now the Vice Chair of this committee.
7. Communications Interoperability Governance Steering Committee. None.
8. Special Incident Alerting Procedure. Strasburg briefed board on this topic and recommendation from OP, as was approval. Motion by Gloede, seconded by Dirienzo. Motion passed.

9. MABAS Resource Assistance Procedure. Motion by Dirienzio to approve, seconded by Gloede. Motion passed.
10. Policy and Procedure 2.3 Services and Contractual Agreements. Concerns on this material as parts of this sound contractual and not a policy. Strasburg suggested a sub-committee be formed on this to review the materials. This item will be brought back to Center Board at the October meeting for further comments and suggestions. All need to work together on this subject. Questions or further explanation on items can be directed to Operations Manager Gary Bell.
11. Old Business. None.
12. New Business. Boylan stated the 911 Center did a very good job on the operational end of the 2009 Ironman. Thoughts are prayers to the family, friends and co-workers of Coroner John Stanley, funeral scheduled for Friday, September 18, 2009.
13. Other Business As Authorized By Law. None
14. The next regular meeting of the Public Safety Communications Center Board will be on Wednesday, October 21, 2009 at 1:00 p.m., at the Madison Police Department East Police District.
15. Adjournment. Gloede moved to adjourn. Seconded by Dirienzio. Meeting adjourned at 2:45p.m.

Respectfully submitted, Tammy Johnson, Recorder.

Note: These minutes are the notes of the recorder and are subject to change at a subsequent meeting of the Board